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2019 Netherlands Working

Conditions

Survey (NEA)

for Employees







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Thank you for your willingness to participate in the Netherlands Working Conditions Survey.

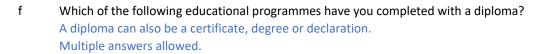
For this research, it is important for you to complete the questions yourself.

а	What is your gender?	Male	
		Female	
b	What is your age?	years	
С	Do you currently have paid work as an employee? This	Yes	
	includes working for even one hour a week or for a	No	→ Go to 20; Conclusion
	short period.		
d	Are you currently following an educational programme	Yes	→ Go to 1f
	with a duration of six months or longer?	No	
е	In the past four weeks, have you followed or completed	Yes	
	an educational programme with a duration of six	No	
	months or longer?		

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f Which of the following educational programmes have you followed after completing primary school?
 If you are currently following an educational programme with a duration longer than six months, this should be counted as well.
 Multiple answers allowed.

I have not followed any educational programme. → Go to 2; Your employment	Another vocational educational and training programme (secondary technical school, secondary economic and administrative education, business certificate, practical bookkeeping certificate)
Continued regular primary education	A higher professional educational programme (higher technical school, higher economic and administrative education, teacher training)
Lower vocational education or secondary special education (lower technical school, lower economic and administrative education, preparatory vocational education, home economics, trade school)	An abridged higher professional educational programme
Preparatory vocational secondary education or pre-vocational special education (including the theoretical learning track)	Post-higher professional education or an associate degree
Junior general secondary education (universal primary education, advanced universal primary education)	A first-year university certificate
Senior general secondary education (female secondary education)	A university Bachelor's degree
University-preparatory education, gymnasium or athenaeum (general secondary education, lyceum)	Master's, doctoral, post-doctoral or PhD research
Level 1 senior secondary vocational education	



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I have not completed any of these educational programmes with a diploma.	Another vocational educational and training programme (secondary technical school, secondary economic and administrative education, business certificate, practical bookkeeping certificate)
Continued regular primary education	A higher professional educational programme (higher technical school, higher economic and administrative education, teacher training)
Lower vocational education or secondary special education (lower technical school, lower economic and administrative education, preparatory vocational education, home economics, trade school)	An abridged higher professional educational programme
Preparatory vocational secondary education or pre-vocational special education (including the theoretical learning track)	Post-higher professional education or an associate degree
Junior general secondary education (universal primary education, advanced universal primary education)	A first-year university certificate
Senior general secondary education (female secondary education)	A university Bachelor's degree
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Level 1 senior secondary vocational education	



а	Are your paid tasks as an employee associated with only one job or with more than one job? Jobs for a small number of hours are counted as well.	One job as an employee More than one job as an employee
b	Are you self-employed in addition to your work as an employee?	Yes No
	For example: in your own company or as a freelancer. If you are listed on the payroll of your own company, please enter 'No'.	

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IMPORTANT: Please do not complete the following question (2c) unless you hold more than one job as an employee or through self-employment.

- c What is your most important reason for holding more than one job?
- The variety of tasks or contacts
 The ability to work more hours in order to make ends meet
 Earning money to be able to afford extras
 Self-development in multiple areas
 Long-term prospects for continued employment
 Maintaining income certainty (from paid employment)
 Other (please specify):

This questionnaire concerns your job as an employee. Do you hold more than one job as an employee? Please complete the questionnaire for the job on which you spend the most time (on average) <u>as an</u> employee.

d	Are you currently employed with a permanent contract?	Yes No	→ Go to 2g
		Partly permanent, partly tempor \rightarrow Go to 2g	rary
		Not applicable (none of the a	bove)
е	Have any agreements been made with you	Yes	→ Go to 2g
	concerning the possibility of a permanent contract	No/not applicable	
	on condition of satisfactory performance?		
f	Have you been hired for a defined or pre-specified	Yes, for less than 1 month	
	period?	Yes, for 1–3 months	
		Yes, for 3–6 months	
		Yes, for 6 months to 1 year	
		Yes, for 1 year or longer	
		No	



g	Are you working as an on-call or substitute employee, as a temporary agency worker, through the Sheltered Employment Act or the Participation Act, or none of these?	On-call or substitute employee \rightarrow Go to 2i Temporary agency worker \rightarrow Go to 2i Sheltered Employment Act or Participation Act \rightarrow Go to the blue bar on p. 5 None of the above
h	Have you been seconded by your employer to one or more other companies?	Yes No

Important: Please do not complete the following question (2i) unless you currently *do not* hold a permanent position or you are working as an *on-call employee*, *substitute employee* or *temporary worker*.

i	What is your most important reason for currently	I need flexibility
	not holding a permanent position or for working	I have no need for certainty
	as an on-call/substitute/temporary agency	I am new to my current employer
	worker?	I have been unable to find a permanent job

j	Have you been hired for a set number of hours?	Yes, for hours per week \rightarrow Go to 2l
	If you do not know the exact answer, please estimate.	No Not applicable, not employed
	Please round to whole hours.	
k	On average, how many hours do you work? You can choose to report this as hours per week, month or year, or as classroom hours per week. If you do not know the exact answer, please estimate. Please round to whole hours.	Per week Per month Per year Classroom hours per week
Ι	How many days per week do you usually work?	days per week
	In other words: across how many days per week are your working hours distributed?	
m	Do you work in fixed or rotating shifts?	Yes, usually
	By shift work, we mean that the work is performed in two or more different shifts.	Yes, sometimes No
n	Do you sometimes have shifts in which you must	Yes, regularly
	be accessible, available or on-call?	Yes, sometimes
		No

	The following four questions concern your usual working hours. Please do not count overtime.	Yes, regularly	Yes, sometimes	No
01	Do you sometimes work evenings (i.e. between 7:00 PM and 12:00 midnight)?			
o2	Do you sometimes work nights (i.e. between 12:00 midnight and 6:00 AM)?			

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о3	Do you sometimes work on Saturday?			
o4	Do you sometimes work on Sunday?			
р	Do you regularly or occasionally work overtime?	 Yes, regular Yes, someting No 		→ Go to 2r
q	How many hours of overtime do you usually work per week?	hours pe	er week	
	This refers to both paid and unpaid overtime. Please do not count commuting time, but do count overtime at home.			
	Please round to whole hours.			
r	Where do you usually work for your employer?		home address ddress of your em locations	→ Go to 2t ployer
S	Do you also work at home for your employer?	 Yes No Not applicat → Go to 2u 	ble; unable to wo	→ Go to 2u k at home.
t	On average, how many hours <u>per week</u> do you work at home for your employer? Please round to whole hours.	hours pe	er week	
u	Do you sometimes work from home or another location outside of your company, through a connection to your company's network?		an four hours per more hours per v	
v	Since when have you been working for your current employer?	month	yea	ir
	If you do not know exactly, please estimate.			
w	Since which month and since which year have you been working in your current position?	month	yea	ır
	If you do not know exactly, please estimate.			



3 Your company

50 to 99

For what type of company or institution do you work? a If you are currently seconded or a temporary worker, this question refers to the company to which you have been seconded or sent as a temporary worker. If you are working at more than one company/institution, this question refers to the company/institution for which you work the most hours. Production/Factory □ Educational institution □ Government institution Construction company □ Transport or transportation company □ Financial institution □ Store (or online shop)/Wholesaler/Market stand □ IT company Hospitality company Private household □ Healthcare or nursing facility Other

b What are the most important activities of this company/institution?

Please try to make the description as specific as possible.

Not:	But:
Consulting	Academic career counselling, public relations consulting, legal consulting in the area of labour law
Maintenance	Computer maintenance, landscape maintenance, heating-system maintenance
Rental	Rental of passenger vehicles, rental of commercial buildings, rental of machines and equipment

The following questions concern the company/institution where you are currently working

c About how many people are employed in your company or institution?
Does your company have more than one location? If so, please state only the number of employees at the location where you work.
1 to 4
1 to 4
100 to 249
250 to 499
10 to 19
500 to 999
20 to 49
1000 or more

d Have any of the following changes taken place in your company (branch/location) in the past 12 months?

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Multiple answers allowed.

A major restructuring	Merger with another company
Takeover <u>by</u> another organisation	Contracting out of support services
Takeover <u>of</u> another organisation	Relocation of business activities outside the
Downsizing without forced layoffs	country
Downsizing with forced layoffs	Automation of business activities
	None of the above

4 Your occupation

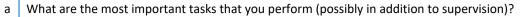
a Which occupation or which position do you practice?

Please try to make the description as specific as possible (e.g. by stating a specialisation or level).

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Not:	But:
Manager	Automation manager, care manager, financial manager
Nurse	Psychiatric nurse, Level 4 nurse, emergency room nurse
Mechanic	Auto mechanic, electrotechnical mechanic, machinery mechanic

b	In your occupation or position, do you supervise employees or staff members? How many people?	Yes, 1–4 employees Yes, 5–9 employees Yes, 10–19 employees Yes, 20–49 employees Yes, 50–99 employees Yes, 100 or more employees		
		No	\rightarrow Go to 4g	
С	Is supervision your only task or do you also perform the same tasks as the staff members or employees you supervise?	Supervision is my only task \rightarrow Go to 4g In addition to supervision, I perform the same tasks as staff members/employees		
d	What do the majority of your tasks consist of?	Supervision Other tasks	\rightarrow Go to 4g	
е	Are you authorised to take decisions on staffing	Yes		
	matters (e.g. hiring staff members or raising wages)?	No		
f	Are you authorised to take decisions concerning the organisation's financial or strategic policy (e.g. the budget or the multi-annual plan)?	Yes \rightarrow Go to 5; Your wor No \rightarrow Go to 5; Your wor		



Please try to make the description as specific as possible.

Not:	But:
Consulting	Consultation with private parties about mortgages, counselling secondary students about further
Administration	studies, legal consultation with companies.
	Bookkeeping, maintaining student records, billing, data entry.
Care	Caring for children, caring for elderly people in the home situation, caring for people with disabilities.
	· · · · · · · · · · · · · · · · · · ·

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5 Your working conditions

Are you required to perform hazardous work? If so, what are the greatest hazards in your work? >>Multiple answers allowed.<<

- Not applicable: no hazardous work
- □ Falling from high places
- Tripping, slipping
- Entrapment
- Cuts, puncture wounds
- Collisions, crashes
- Accidents with hazardous substances
- Confrontation with violence and harassment
- Burns
- Suffocation
- Other hazards

For each hazard selected:

How often do you perform hazardous work in which (\$1: you could fall from high places \$2: you could trip or slip \$3: you could become trapped \$4: you could incur cuts or puncture wounds \$5: collisions or crashes could occur \$6: you could have an accident with a hazardous substance \$7: a confrontation with violence could occur \$8: you could burn yourself \$9: suffocation could occur \$10: 'another hazard' could occur)?

- Almost never
- Sometimes
- Often
- Always

		Yes, regularly	Yes, sometimes	No
c1	Do you perform work in which you must exert a large amount of force (e.g. lifting, pushing, pulling or carrying) or does your work require using tools or devices with which you must exert a large amount of force?			
c2	In your work, do you use tools, devices or equipment that causes vibrations or shaking?			
c3	Do you regularly work in uncomfortable positions?			
c4	Do you perform work that requires you to make repetitive movements?			
c5	Is there so much noise in your workplace that you must raise your voice to be understood?			

		Never	Sometimes	Often	Always
d1	Do you work with water or watery solutions?				

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d2	During your work, do substances come into contact with your skin (e.g. glue, paint, cleaning products, medicines or pesticides)?		
d3	During your work, do you inhale substances? For example: fumes from solvents, exhaust gases, welding fumes, grain powders or powders from stone or concrete.		
d4	Do you come into contact with people, animals or materials that could be infectious?		

		Yes, regularly	Yes, sometimes	No
e1	Are you free to determine how you will perform your own work?			
e2	Are you free to determine the order of your tasks?			
e3	Are you able to regulate your own working pace?			
e4	In your work, do you have to come up with your own solutions for doing certain things?			
e5	Are you able to take leave whenever you would like?			
e6	Are you able to determine for yourself the hours that you work?			

		Never	Sometimes	Often	Always
f1	Do you have to work very fast?				
f2	Do you have to do a large amount of work?				
f3	Do you have to work especially hard?				

		Never	Sometimes	Often	Always
g1	Does your work bring you into contact with emotionally difficult situations?				
g2	Is your work emotionally demanding?				
g3	Do you get emotionally involved in your work?				



		Never	Sometimes	Often	Always
h1	Does your work require intensive thinking?				
h2	Does your work require you to stay completely focused?				
h3	Does your work require a great deal of attention from you?				

	NOTE: Not included in the 2019 Netherlands Working Conditions Survey.	Never	Sometimes	Often	Always
i1	Is your work varied?				
i2	Does your job require you to learn new things?				
i3	Does your job require creativity?				

 J
 On average, how many hours per day do you work with a screen for your work?

 Examples of screens include desktop computers, laptops, notebooks, tablets and smartphones.

 Please round to whole hours.

	On average, how many hours do you spend sitting during a working day?	
	Please round to whole hours.	
k1	During your work (including working from home)	hours per day
	For example: at a desk, on the production line or on/in a vehicle.	
k2	During your commute	hours per day
	For example: in the car or in public transport. Do not count time sitting on a bicycle.	
k3	During your free time (do not count commuting time)	hours per day



6 Customers and colleagues

The following questions concern your customers and colleagues.

	Please indicate the extent to which you agree with the following statements.	Completely disagree	Disagree	Agree	Completely agree	Not applicable
a1	My supervisor pays attention to the well-being of the staff.					
a2	My supervisor pays attention to what I say.					
a3	My co-workers take a personal interest in me.					
a4	My co-workers are friendly.					

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	Please indicate the extent to which you have personally experienced each of the following in the <u>past 12 months</u> :	No, never	Yes, a few times	Yes, often	Yes, very often
b1	Inappropriate sexual attention from customers (or patients, students, passengers, etc.)				
b2	Inappropriate sexual attention from supervisors or co-workers				
b3	Intimidation by customers (or patients, students, passengers, etc.)				
b4	Intimidation by supervisors or co-workers				
b5	Physical violence by customers (or patients, students, passengers, etc.)				
b6	Physical violence by supervisors or co-workers				
b7	Bullying by customers (or patients, students, passengers, etc.)				
b8	Bullying by supervisors or co-workers				

c1	In the past 12 months, have you personally	No
	experienced discrimination in your work?	Yes, due to my gender
	Multiple answers allowed.	Yes, due to my skin colour
		Yes, due to my religious convictions
		Yes, due to my sexual orientation/preference
		Yes, due to my age
		Yes, for other reasons $ ightarrow$ Go to c2
c2	For which other reasons?	



The following questions concern occupational accidents.

а	In the past 12 months, have you been involved in an occupational accident (i.e. an occurrence during the course of your work that caused you physical injury or mental harm)?	Yes No Safety Mo	→ Go to 8; Occupational Health and easures
	Occupational accidents while commuting do <u>not</u> count.		
	Occupational accidents with <u>exclusively</u> natural causes (e.g. heart attack or stroke) do not count.		

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The following questions concern the absences from work that you have had due to the occupational accidents in the <u>past 12 months</u>.

With absence from work, we mean all full days from the beginning to the end of the period of absence, including any days off or weekends falling within that period. The day of the accident does <u>not</u> count.

b	In the past 12 months, have you had any occupational accidents for which you were not absent from work, or were absent for less than one day?		Yes, number of accidents No
С	In the past 12 months, have you had any occupational accidents for which you were absent from work for <u>1, 2 or 3 days</u> ?		Yes, number of accidents No
d	In the past 12 months, have you had any occupational accidents for which you were absent from work for <u>four or more days</u> ?		Yes, number of accidents No -> Go to 7p
e	The following questions concern the <u>most</u> recent occupational accident that has led to a period of absence from work of <u>at least</u> <u>four</u> days.		4, 5 or 6 days 7–13 days 14–20 days 21 days to 1 month
	How many full days were you absent from work due to this accident?		1 or 2 months 3 or 4 months 6 months or longer
	Please count all full days from the beginning to the end of the period of absence, including any days off or weekends falling within that period.		J
	The day of the accident does <u>not</u> count.		
f	On which date did this accident occur?		day month year
	If you do not know the exact answer, please estimate.		
g	In which city or town in the Netherlands did the accident occur?	[
	For example, Amsterdam, Eindhoven or Utrecht.		The accident occurred abroad.



During the accident, were you at your usual work address/location or at a temporary or mobile workplace?	Permanent work address/location Temporary or mobile workplace Other
Your usual work address/location is the office, store or property of your employer where you are usually located for your work.	
The following are examples of temporary or mobile workplaces:	
 A temporary work location (e.g. a construction site) Travel for work Working at a place other than your usual work location, work address or location 	

I Where did the accident occur?

	At or in a space for production, maintenance or		At or in a vehicle, or on the street, on a railway
	repairs, or a location for storage or		or at an airport
	loading/unloading		At or in a sports location (e.g. gymnasium,
	At or in a construction site, construction project,		swimming pool or stadium)
	mine or above-ground mine		In the air at high altitude (do not count
	At or in a location for agriculture, livestock		construction sites)
	farming or aquaculture, or a forested area,		Underground (do not count construction sites)
	garden or zoo		On the water (do not count construction sites)
	At or in an office, educational institution, library,		Under water or under positive pressure
	store or restaurant		Other
	At or in a healthcare facility, clinic, hospital or		
	nursing home		
	At or in a residence What type of injury did you incur due to this accid	ent?	
	What type of injury did you incur due to this accid		Injury due to poise vibrations or differences in
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound,	ent?	Injury due to noise, vibrations or differences in
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound)		pressure
]	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns		pressure Injury due to excessively high or low
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s)		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia)
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts Bruised, sprained, pulled or torn muscles or		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia) Injury due to electrical shock
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts Bruised, sprained, pulled or torn muscles or body parts		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia) Injury due to electrical shock Injury due to radiation
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts Bruised, sprained, pulled or torn muscles or body parts Loss of one or more body parts, eyes or ears		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia) Injury due to electrical shock Injury due to radiation Shock due to wounding or injury
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts Bruised, sprained, pulled or torn muscles or body parts Loss of one or more body parts, eyes or ears Poisoning or infection		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia) Injury due to electrical shock Injury due to radiation Shock due to wounding or injury Shock due to a traumatic experience
	What type of injury did you incur due to this accid A bruise or wound (e.g. cut, puncture wound, stab wound, scrape or bite wound) Burns or injury due to chemical burns Broken bone(s) Dislocation of joints or body parts Bruised, sprained, pulled or torn muscles or body parts Loss of one or more body parts, eyes or ears		pressure Injury due to excessively high or low temperatures (e.g. sunstroke, frostbite or hypothermia) Injury due to electrical shock Injury due to radiation Shock due to wounding or injury

Other

- Injury due to temporary lack of air or suffocation
- Injury due to immersion or being submerged/buried under something

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k On which part of your body did you experience the most severe injury due to the accident?

Head or face	Torso, ribs, abdomen or organs
Brain	Knee
Neck or cervical vertebrae	Leg
Back or dorsal vertebrae	Ankle
Collarbone	One or more toes
Shoulder	Foot
Arm or elbow	Hip or pelvis
Wrist	The entire body or multiple places on the body
One or more fingers	Other
Hand	

I	What were you doing at the time that the accident	t occ	urred?
	I was on or in a vehicle or industrial truck		I was moving without using machines, vehicles, tools or
	I was working with a machine (e.g. operating,		objects (e.g. walking or running)
	starting, switching off, filling, emptying or		I was standing or sitting still without using machines,
	checking)		vehicles, tools or objects (e.g. on a chair, ladder or platform)
	I was working with hand tools (e.g. cooking or		Other
	cleaning)		
	I was working with an object without hand tools		
	(e.g. securing something or someone, binding,		
	hanging or throwing)		
	I was lifting, pulling, pushing or relocating		
	something or someone by hand		
m	How did the injury occur?		

Please select only the most important cause.	
Cut myself /bumped into something	Contact with electricity, heat, cold, hazardous substances,
Struck by an object	noise
Trapped or crushed	Physical strain (e.g. heavy lifting, improper movement)
Fall from high place (e.g. stepladder, ladder,	Psychological strain (e.g. due to intimidation or stress)
scaffold)	Traffic accident on a public road
Slipping, tripping or other type of fall	Other
Threatened, bitten, kicked by a person or an	
animal	

n	Did you receive medical assistance due to the accident?						
	Multiple answers allowed.						
	Yes, at work Yes, in the first-response (emergency) department of the hospital Yes, in a hospital or other clinic, but I did not have to stay overnight		Yes, in a hospital or other clinic, where I stayed at least one night Yes, somewhere else No, I did not receive any medical assistance				

o Have you had another accident since this accident?This refers to an accident resulting in your being

absent from work for 0, 1, 2 or 3 days.

□ Yes

□ No → Go to 8; Occupational Health and Safety Measures



- The following questions concern the most recent 0 days or less than 1 day р accident that has led to a period of absence from 1, 2 or 3 days work of 0, 1, 2 or 3 days. How many full days were you absent from work due to this accident? Please count all full days from the beginning to the end of the period of absence, including any days off or weekends falling within that period. The day of the accident does not count. On which date did this accident occur? month q day year If you do not know the exact answer, please estimate.
- What type of injury did you incur due to this accident? r In case of multiple injuries, please select only the most severe injury. A bruise or wound (e.g. cut, puncture wound, Injury due to noise, vibrations or differences in stab wound, scrape or bite wound) pressure Burns or injury due to chemical burns Injury due to excessively high or low Broken bone(s) temperatures (e.g. sunstroke, frostbite or Dislocation of joints or body parts hypothermia) Injury due to electrical shock Bruised, sprained, stretched or torn muscles or Injury due to radiation body parts Loss of one or more body parts, eyes or ears Shock due to wounding or injury □ Shock due to a traumatic experience Poisoning or infection Internal injury or concussion Psychological damage Multiple injuries of similar severity □ Injury due to temporary lack of air or suffocation Other □ Injury due to immersion or being submerged/buried under something How did the injury occur? s Please select only the most important cause. □ Cut myself /bumped into something Contact with electricity, heat, cold, hazardous Struck by an object substances, noise D Physical strain (e.g. heavy lifting, improper Trapped or crushed movement) □ Fall from high place (e.g. stepladder, ladder, scaffold) Psychological strain (e.g. due to intimidation or
- □ Slipping, tripping or other type of fall
- Threatened, bitten, kicked by a person or an animal
 Traffic accident on a public road
 Other

stress)



t Did you receive medical assistance due to the accident?

Multiple answers allowed.

Yes, at work	Yes, in a hospital or other clinic, where I stayed
Yes, in the first-response (emergency)	at least one night
department of the hospital	Yes, somewhere else
Yes, in a hospital or other clinic, but I did not	No, I did not receive any medical assistance
have to stay overnight	



8 Occupational Health and Safety Measures

The following questions concern occupational health and safety measures.

	Do you think that it is necessary for your company or institution to take any measures (or to take any additional measures) with regard to the following matters?	<u>Not</u> necessary; it is not an issue here	<u>Not</u> necessary; the existing measures are sufficient	<u>Necessary;</u> the measures that have been taken are not sufficient	<u>Necessary;</u> no measures have been taken to date
a1	Psychological workload, work-related stress				
a2	Emotionally demanding work				
a3	Prolonged work with computer screens				
	Examples of computer screens include desktop computers, laptops, tablets and smartphones.				
a4	Physically demanding work				
a5	Noise				
а6	Intimidation, aggression or violence by customers (or patients, students, passengers, etc.)				
а7	Intimidation, aggression or violence by supervisors or co-workers				
a8	Hazardous substances				
a9	Safety, occupational accidents				
a10	Viruses, bacteria, fungi				

9 Safety culture

The following questions concern safe and healthy working.

	To what extent do you agree with the following statements?	Completely agree	Agree	Neither agree nor disagree	Disagree	Completely disagree
a1	At my work, employees receive information about how to work in a safe and healthy manner					
a2	At my work, people adhere to the rules for working in a safe and healthy manner					
a3	My supervisor (or supervisors) makes every effort to prevent work that is unsafe and unhealthy					
a4	I draw it to the attention of colleagues if they are working in an unsafe or unhealthy manner					
a5	I hear about it if I am working in an unsafe or unhealthy manner					

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b	Is there someone at your work you can speak to
	about work that is unsafe or unhealthy?

YesNo

10 Your health

The following questions concern your health.

А	How is your health in general?	Very good
		Very good Good
		Fair
		Poor
		Very poor

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	In the past 12 months have you had trouble (pain, discomfort) with your:	No, never	A few times, but of short duration	A few times, for a long time	Multiple times, but always of short duration	Multiple times, for a long time
b1	Neck					
b2	Shoulders					
b3	Arms/elbows					
b4	Wrists/hands					
b5	Back					
b6	Hips/legs/knees/feet					

	Please indicate the extent to which each of the following statements applies to you.	Never	Several times per year	Monthly	Several times per month	Every week	Several times per week	Every day
c1	I feel emotionally exhausted because of my work							
c2	I feel worn out at the end of a working day							
c3	I feel tired as soon as I get up in the morning and see a new working day stretched out in front of me							
c4	Working with people the whole day is stressful for me							
c5	I feel burned out because of my work							



с	In <u>the past 12 months</u> , has your employer given you the opportunity to participate in a preventive examination of your health or your vitality?	No Yes, but I have not made use of the opportunity Yes, and I have participated
h	Do you think that any adjustments (or any additional adjustments) are needed in your workplace or your tasks in relation to your health? Multiple answers allowed.	No Yes, in terms of assistive devices or furnishings Yes, in terms of working hours Yes, in terms of the amount of work Yes, in terms of the position or job profile Yes, in terms of training or job profile Yes, in terms of training or re-education Yes, in terms of the accessibility of the building Yes, other adjustments
d	Do you have the opportunity to consult with an occupational health physician?	Yes No \rightarrow Go to 9f I don't know \rightarrow Go to 9f
e	Are you able to decide for yourself whether to consult the occupational health physician? If you decide this for yourself, but someone else makes the appointment for you, you may enter 'Yes'.	Yes No, that is decided by my supervisor or employer I don't know
f	Have you <u>ever</u> contacted an occupational health physician because of your health?	Yes, in the past 12 months Yes, longer than a year ago No
g	In the past 12 months, have you requested a second opinion from a different occupational health physician?	Yes No
	Did you need a second opinion?	Yes No



11 Sickness absenteeism

The following questions concern sickness absenteeism.

We understand absenteeism in terms of the following: working fewer hours or days than normal, due to illness, accident or other health-related reason.

You have previously noted that you have had one or more occupational accidents. If you were absent from work because of this, it should be counted as well.

Normal maternity leave is not regarded as sickness absenteeism.

а	Have you ever been absent from work due to sickness in <u>the past 12 months</u> ?	 Yes No → Go to 12; The most recent time that you were absent from work due to sickness (possibly more than one year ago)
b	How often have you been absent from work due to sickness in <u>the past 12 months</u> ?	times
С	Taking everything together, how many working days do you estimate that you have been absent from work due to sickness in <u>the past 12 months</u> ?	days
	Count only the days on which you would normally have worked. Partial sickness absenteeism and therapeutic working count as sickness absenteeism.	



12 The most recent time that you were absent from work due to sickness (possibly more than one year ago)

The following questions concern the most recent time that you were absent from work due to sickness (possibly more than one year ago)

а What type of complaints were you experiencing the most recent time that you were absent from work due to sickness? Please select only the most important complaints. Back problems Complaints relating to the abdomen, stomach Complaints relating to the neck, shoulders, or intestines arms, wrists, hands Skin problems Complaints relating to the hips, legs, knees, feet □ Complaints relating to the ears or eyes Complaints relating to the cardiovascular system □ Influenza or a cold Psychological problems, emotional exhaustion, Headache burnout □ Complaints relating to pregnancy Exhaustion or concentration problems Other complaints Conflict at work Not applicable; I have never been absent from □ Complaints relating to the respiratory system work due to sickness. \rightarrow Go to 13; Chronic illness or condition

b	How many days were you absent from work during your <u>most recent absence</u> from work due to sickness?		days
	Count only the days on which you would normally have worked. Partial sickness absenteeism and therapeutic working count as sickness absenteeism.		
С	Do you think that these complaints were due to		Yes, primarily as a result of my work
	the work that you were doing?		Yes, partly as a result of my work
			No, not a result of my work. \rightarrow Go to 13;
		_	Chronic illness or condition
			I don't know. \rightarrow Go to 13; Chronic illness or
d	What do you think was the most important reasc	n tha	condition
u	what do you think was the most important reast	iii uic	at led (either in part of in whole) to the onset of
	these complaints?		
	these complaints? Please select only the most important reason.		
			Problems with management, employer
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional		Problems with co-workers or subordinates
	Please select only the most important reason. Psychological workload, work-related stress	_	Problems with co-workers or subordinates Problems with customers (or patients, students,
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.)
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional demands Work involving excessive physical demands Performing the same actions for long periods,		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.) Dangerous work/company accident
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional demands Work involving excessive physical demands Performing the same actions for long periods, working at a computer for long periods		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.) Dangerous work/company accident Hazardous substances
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional demands Work involving excessive physical demands Performing the same actions for long periods, working at a computer for long periods Work that is too difficult		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.) Dangerous work/company accident
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional demands Work involving excessive physical demands Performing the same actions for long periods, working at a computer for long periods Work that is too difficult <u>The most recent time that you were absent</u>		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.) Dangerous work/company accident Hazardous substances Other Yes
	Please select only the most important reason. Psychological workload, work-related stress Work involving excessive emotional demands Work involving excessive physical demands Performing the same actions for long periods, working at a computer for long periods Work that is too difficult		Problems with co-workers or subordinates Problems with customers (or patients, students, passengers, etc.) Dangerous work/company accident Hazardous substances Other

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	occupational health service, or another organisation?	
	For example: home visit, call, telephone contact or written contract (e.g. 'personal medical statement' form)	
f	During your most recent absence due to sickness, did you have contact with your general practitioner or a specialist?	Yes No \rightarrow Go to 13; Chronic illness or condition
g	Did the general practitioner or specialist ask whether your absence from work due to sickness was related to your work?	Yes No



13 Chronic Illness or Condition

The following questions concern long-term illnesses, conditions and disabilities.

a Have you had one or more of the following long-term illnesses, conditions or disabilities? If so, please indicate which ones.

Multiple answers allowed. No Diabetes Severe skin diseases Problems with arms or hands (including arthritis, rheumatism, RSI) □ Psychological problems/conditions Problems with legs or feet (including arthritis, Hearing problems rheumatism) Epilepsy Problems with the back or neck (including Life-threatening illnesses (e.g. cancer, AIDS) arthritis, rheumatism, RSI) Problems with eyesight Migraine or severe headache Other □ Cardiovascular disease Asthma, bronchitis, emphysema Stomach or intestinal disorders b Are you impeded in the performance of your Not impeded work by your illness, condition or disability? Mildly impeded Heavily impeded Is your illness, condition of disability the result of с Yes, primarily as a result of my work the work that you were doing? Yes, partly as a result of my work No, not a result of my work I don't know



14 Performance and Employability

The following questions concern your performance and employability.

To what extent do you agree with the following statements?

	Completely disagree	Disagree	Agree	Completely agree
I can easily meet the <u>physical</u> demands that my work places on me				
I can easily meet the <u>psychological</u> demands that my work places on me				
I could easily obtain a new job/position with my <u>current</u> employer				
I could easily obtain a new job/position with <u>another</u> employer				
I would continue to work for my <u>current</u> employer, even if I could do the same work for the same pay elsewhere				

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15 Terms and conditions of employment

The following questions concern your terms and conditions of employment.

	How <u>satisfied</u> are you with the following aspects of your current job?	Not satisfied	Satisfied	Very satisfied
a1	Interesting work			
a2	Opportunities to learn			
a3	Good supervisors			
a4	Good pay			
a5	Good job security			
a6	Possibility of working part-time			
а7	Possibility of determining my own working hours			
a8	Possibility of working from home			
a9	Commuting time/distance to work			
a10	Permanent contract			
a11	Existence of labour unions			
a12	Existence of collective labour agreements			
a13	The existence of personnel representative bodies (e.g. works council or employee participation council)			
a14	The existence of a pension scheme			

	How <u>important</u> do you consider the following aspects of a job?	Not important	Important	Very important
b1	Interesting work			
b2	Opportunities to learn			
b3	Good supervisors			
b4	Good pay			
b5	Good job security			
b6	Possibility of working part-time			
b7	Possibility of determining my own working hours			
b8	Possibility of working from home			
b9	Commuting time/distance to work			
b10	Permanent contract			
b11	Existence of labour unions			



b12	Existence of collective labour agreements		
b13	The existence of personnel representative bodies (e.g. works council or employee participation council)		
b14	The existence of a pension scheme		

с	Does your company have a works council, employee participation council or other personnel representative body?	Yes No I don't know
С	Are you a member of a labour union?	Yes-> Go to 16 No
	Why are you not a member of a labour union?	I think that membership is too expensive I have never seriously considered becoming a member Labour unions do not have (or no longer have) any influence on my terms and conditions of employment Labour unions do not advocate well for my interests Other

16 Training and development

			1	
			Yes	No
a1	Have you changed your position within your comp past two years?	any in the		
a2	Has your position been expanded in the past two y	ears?		
a3	Have you been promoted in your company in the p years?	oast two		
a4	Have you been demoted from a higher position to position in the past two years?	a lower		
b	How well do your knowledge and skills correspond to your current work?	my wo	correspond well more knowledge and	
С	Does your supervisor encourage the development of new knowledge and skills?	NoYes, to	o a limited extent o a large extent	
d	In <u>the past two years</u> , have you taken an educational programme or course for your work?		Go to 16f	
e	What was the most important objective of this educational programme or course?	To be currer	able to do my current able to cope with futu nt job hance my prospects fo	re changes in my
f	Do you currently have a need for an educational programme or course? Multiple answers allowed.	 No Yes, ir better Yes, ir chang Yes, ir restance 	n order to be able to de	o my current job ope with future

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17 Work and home

The following questions concern work and home.

		No, never	Yes, a few times	Yes, often	Yes, very often
a1	Do you miss or neglect activities with your family or relatives because of your work?				
a2	Do you miss or neglect work because of your responsibilities towards your family and relatives?				

18 Your further career

doing your current work?

The following questions concern your further career.

		Yes	No
a1	Are you at risk for losing your job?		
a2	Are you concerned about keeping your job?		
a3	In the past year, have you considered looking for work somewhere other than with your current employer?		
a4	In the past year, have you actually taken any action to find other work?		
a5	If it were up to you, would you still be working for this company five years from now?		
b	Until which age <u>would you like</u> to continue Until I am Until I am Until I am	years old know	
с	Until which age do you think that you will be Until I am able—both physically and mentally—to continue I I don't	years old know	

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Attention:

Please do not complete the following questions (18d and 18e) unless you are 45 years of age or older.

d1 Under which circumstances would you be willing to work until a later age than you would currently like?

	Multiple answers allowed.	
	Lighter work (physical and/or psychological)	Family/friends support my decision to continue
	Fewer hours or fewer working days per week	working longer
	Re-education/re-training	Fewer care duties for my family or other loved
	More challenge or fulfilment in the work	ones
	If retirement were to become financially	Better health
	unattractive	Other circumstances
	Employer/colleagues support my continuing to	I don't know
	work longer	Not applicable; I do not want to continue
		working longer under any circumstances
d2	Which other circumstances?	

e1 Under which circumstances would you be capable of working until a later age than you currently expect to be able to do?



Multiple answers allowed.

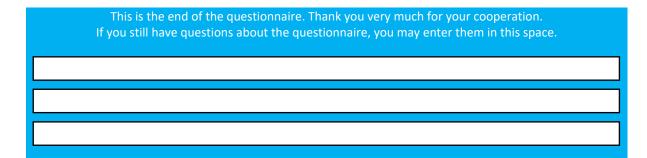
- □ Lighter work (physical and/or psychological)
- □ Fewer hours or fewer working days per week
- □ Re-education/re-training
- Employer/colleagues support my continuing to work longer
- Fewer care duties for my family or other loved ones
- e2 Which other circumstances?

- Better health
- Other circumstances
- I don't know
- Not applicable; I will not continue working longer under any circumstances.



а	Taking everything together, how satisfied are you	Highly dissatisfied
	with your working conditions?	Dissatisfied
		Not dissatisfied/not satisfied
		Satisfied
		Highly satisfied
b	Taking everything together, how satisfied are you	Highly dissatisfied
	with your work?	Dissatisfied
		Not dissatisfied/not satisfied
		Satisfied
		Highly satisfied

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а	This study is being conducted by Statistics Netherlands and TNO.	Yes No
	There is a possibility that Statistics Netherlands or TNO will want to contact you in the future for a similar study. Would this be acceptable to you?	
b	As noted in the letter accompanying this questionnaire, completing and returning the questionnaire makes you eligible to win VVV Gift Certificates valued at €250. Some people would prefer not to receive a prize. If this is the case for you, you may note that in the space next to this box.	Yes, I would like to win the VVV Gift Certificates valued at €250. No, I would not like to win a prize.

Thank you very much for your cooperation.